



PROTx is looking for a motivated and client-focused **Clinic Support Team (CST)** member to join our Elmsdale clinic. As part of our clinical team, you'll work alongside our Physiotherapists to help clients recover from injury, improve their physical health, and achieve their treatment goals. Through hands-on support, therapeutic interventions, client education, and encouragement, you'll make a meaningful difference in each client's recovery while helping create a welcoming, positive clinic environment.

What You'll Do

As a CST Member, you'll work under the direction of a registered Physiotherapist to assist with therapeutic treatments, monitor client progress, and support each stage of the recovery journey. You'll help deliver exceptional client care while contributing to the smooth day-to-day operation of the clinic.

Your responsibilities include:

- Assisting clients with therapeutic modalities and individualized exercise programs
- Supporting treatment progression and providing client education
- Monitoring client progress and documenting care using SOAP notes
- Assisting with assessment, progress, discharge, and Return-to-Work reports as directed
- Communicating with physicians, WCB, insurers, employers, and other third parties when appropriate and client consent has been obtained
- Collaborating with the treating Physiotherapist to ensure safe, effective, and high-quality client care
- Maintaining client confidentiality and professional standards at all times
- Helping maintain a clean, organized, and welcoming clinic environment

What We're Looking For

We're looking for someone who is compassionate, reliable, and passionate about helping others. You are someone who:

- Enjoys working with people and building positive relationships
- Has a genuine interest in health, wellness, and rehabilitation
- Communicates professionally with clients and collaborates effectively with teammates
- Takes initiative, stays organized, and pays close attention to detail
- Thrives in a fast-paced, team-oriented environment
- Maintains professionalism and consistently delivers high standards of client care
- Is physically able to work on your feet for extended periods while safely assisting clients with therapeutic modalities and individualized exercise programs
- Is adaptable, willing to pitch in wherever needed, and contributes to the success of the team

Previous experience in physiotherapy, kinesiology, rehabilitation, personal training, health sciences, or client care is considered an asset.

What We Offer

- Comprehensive onboarding, training, and ongoing support
- Annual Health Spending Account + Wellness Plan
- Optional Group Health & Dental benefits
- Employee Assistance Program
- Staff perks and team events
- Free parking
- Starting wage of **\$17.50/hour**
- 30–40 hours per week

Join the PROTx Team!

If you're passionate about helping people and want to make a meaningful difference, we'd love to hear from you.

Please send your resume and cover letter to **hiring@protxservices.ca**.

We thank all applicants for their interest in joining the PROTx team. Only candidates selected for an interview will be contacted.